

Biological Psychiatry Center, P.C

Patients' Rights and Responsibilities:

At Biological Psychiatry Center, P.C., patients are informed about their rights and responsibilities and grievance procedures during the initial intake process either through a brochure or other written material posted in the reception area or it is handed to the patients during their initial contact with the office.

PROCEDURE:

- BPC's Mission Statement, Intake and Assessment protocols and fee schedule are addressed providing the patient with sufficient information to make an informed decision about using our services.
- BPC's Mission Statement and Treatment Plan protocols require that a professional staff discusses treatment and treatment options with patients and/or their parent or legal guardian so patients may make an informed decision about their treatment.
- Staff helps for patients to understand various insurance issues that may shape treatment options.
- BPC makes every effort to inform patients accepted for service of the basic expectations it has for using our services, the hours during which services are available and any rules set by BPC covering patient conduct with particular reference to activity that could result in discontinuation of service.
- BPC sets patients' rights policies governing the right to refuse any treatment or medication, unless their rights have been limited by law or court order and the office informs the patient of the consequence of such refusal.
- Patients who are minors will not be seen without parental consent except by court order or the approval of another legal guardian appointed to approve services for a minor.

- The patient right and content of service information is made available to each patient in a language which a patient can understand, and in sign language, or in verbal or written form as may be required by a visually or hearing impaired patient or to the patients parents or legal guardian as well as to the patient if the patient is a minor or mentally disabled.